



Department of
Primary Industries and
Regional Development

Protect
Grow
Innovate

DPIRD and CRCs

Working together to improve liveability in Regional,
Rural and Remote Western Australia

What are Community Resource Centres



- Community owned and operated hubs that deliver services, support and activities.
- CRCs are the "go to" place for help and information.
- CRCs help with access to internet, digital assistance and a wide range of local information and services. Most CRCs deliver training and events. AND MUCH MORE.
- CRCs receive their income from numerous sources including:
 - Fee for service
 - Grants
 - Contracted service delivery
 - Sponsorships

Where are CRCs located?

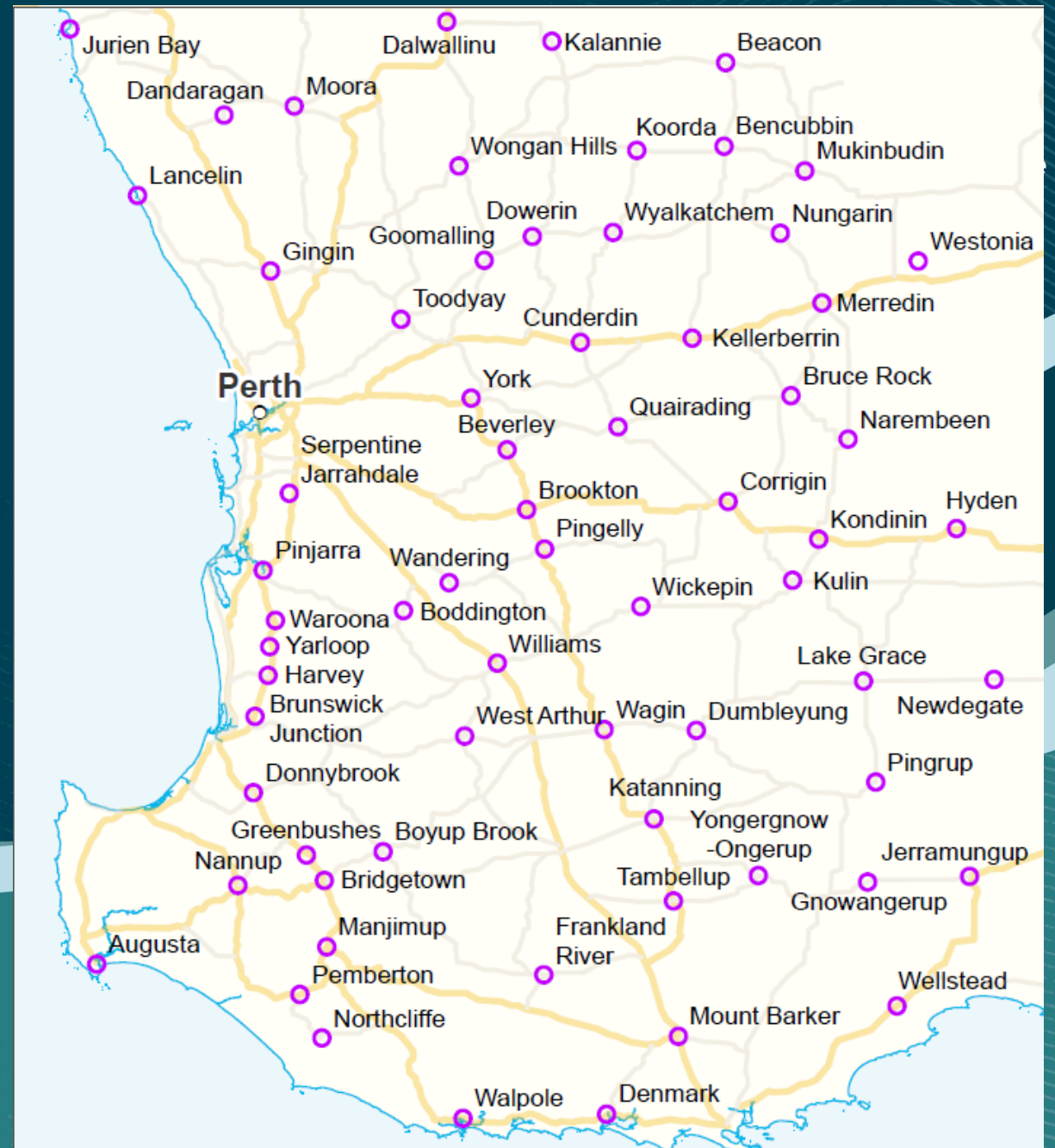
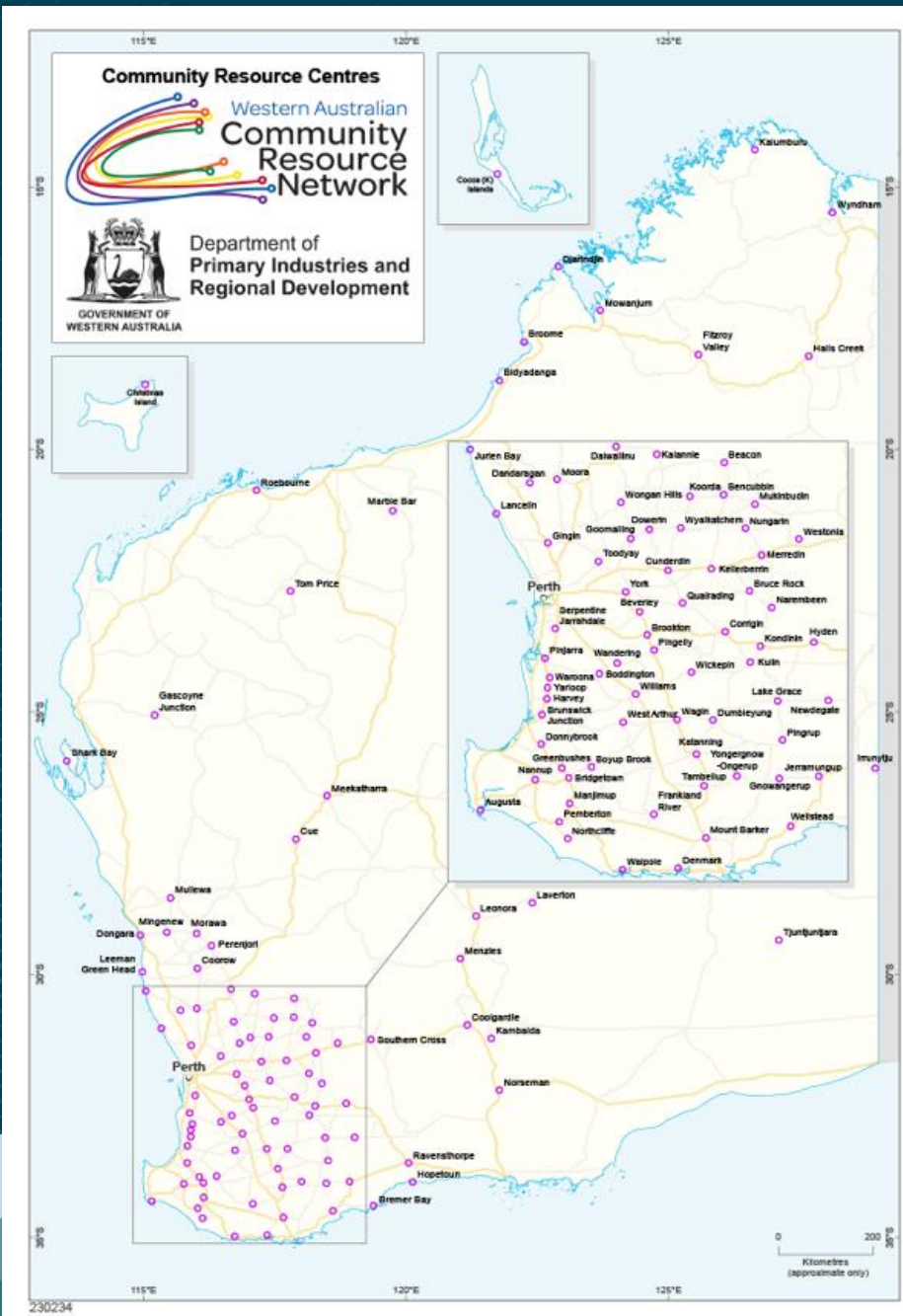
The Western Australian Community Resource Network (WACRN) has 101 centres located in Western Australian Regional Development Commissions and 2 in the Indian Ocean Territories.

No WACRN CRCs are in the Metropolitan Area of Western Australia.

50% of CRCs are located in towns with a population of 600 or less people.

Only WACRN branded centres are eligible to be funded by the DPIRD CRC program.





How DPIRD funds and supports CRCs

- Only WACRN branded CRCs are eligible to be funded by the DPIRD CRC program.
 - CRC program budget is around \$14 million.
 - CRCs receive around \$120-\$130k funding per annum from DPIRD for operational funding delivered in the form of a community service contract with built in indexation per annum.
 - \$3000 per annum each in grants to support CRC development.
 - Access to a closed grant round to employ a trainee – currently worth \$40,000 per traineeship. Investment of \$2 million per annum.
 - Support resources and a dedicated online portal for CRCs to communicate with DPIRD and each other.
 - Training and support.
 - A Bi-Annual Conference.
- 

What do CRCs deliver for this investment?

- CRCs are contracted by DPIRD to deliver outcomes across the following:

- §Provision of WA Government and Community Information

- §Business and/or Workforce development

- §Social Capacity Building

Decisions about what is delivered, and the volume in these areas is decided by the CRC who know what is needed in their community.

The main focus for the funding is delivering services to people who live and work in their community.



Some Things CRCs Deliver for DPIRD

2023-24 FY Statistics

- **77,000 people visited CRCs** to access State Government and Community Information. That is the equivalent of 76% of people who have a CRC in their community utilising this service.
 - **1500 people used CRC video-conferencing facilities** to connect with doctors, attend interviews connect with family etc
 - **CRCs ran 1886 initiatives or projects** that have a community or economic development outcome in their local area.
- 

Stories show the value CRCs deliver

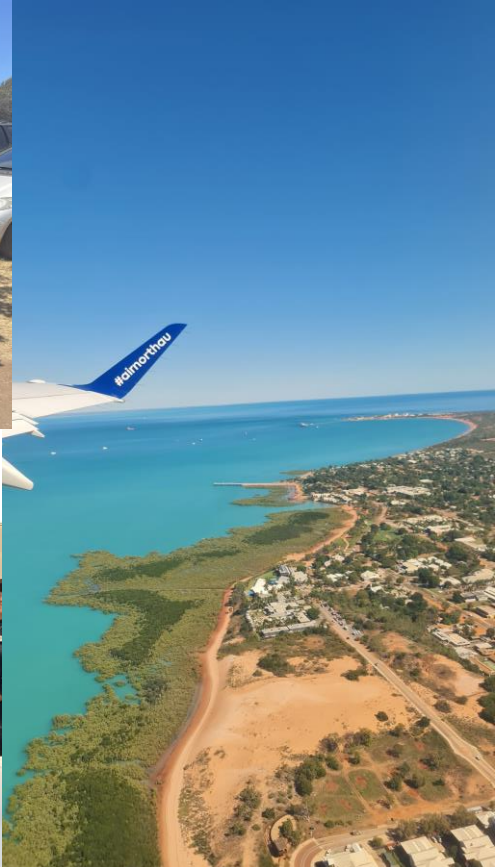
- In FY 2023-24 CRCs submitted 180 stories that detailed the happy, sad, exciting and challenging experiences of each CRC, highlighting the role they play in their local community.



Who is the CRC Team in DPIRD?

- Rob Leicester – Manager Core Programs
- Celia Loot – Program Manager CRC Program
- Steve Nikola – Project Officer CRC Program
- Cassandra Marriott – Project Officer CRC Program
- Aaron Johnston – Project Officer CRC Program





What is the role of the team?

- Manage 90 Community Service Contract CRCs
 - Manage 13 Remote Grant funded CRCs
 - Provide training and development to 103 CRCs through face to face workshops, regional catch ups, online and VC training.
 - Assist with Governance, Finance and organisational capacity issues
 - Deliver a conference to the CRC network every 2 years
 - Manage numerous grants– including one major grant round per annum of \$2m for the employment of 50 trainees in Regional WA
 - Manage the procurement and all financial aspects of the program
 - Provide and manage an intranet for the CRC network for communication training and reporting – the DPIRD CRC Portal
 - Liaise with other government departments and stakeholders
- 

Major Projects

- 2024 Regional Traineeship Grant
Round opening estimated Sept 2024
- Migrating ACCO-run CRCs onto Service Agreements
current to Dec 2024
- CRC Program Evaluation
current to March 2025



CRC Organisation Awards

Regional Traineeship Award
Beverley CRC

**Innovative Service Delivery
Award**
Pingelly CRC

Collaboration Award
Hopetoun CRC &
Ravensthorpe CRC





Department of
Primary Industries and
Regional Development

Protect
Grow
Innovate

Videos from our most recent conference



AgriFutures[®] Rural Women's Award

Protect
Grow
Innovate



A photograph of four women at a dining table during an event. The table is covered with a black cloth and has a white puzzle game in progress. One woman, wearing a dark blue blazer and a red top, is leaning over the table, placing a puzzle piece. Another woman, with curly hair and glasses, is standing and looking at the puzzle. A third woman, with blonde hair and glasses, is smiling and looking at the puzzle. A fourth woman, with grey hair and glasses, is leaning over the table, looking at the puzzle. The table is set with white plates, glasses, and a silver pitcher. A white circular sign with the number '11' is on the table. In the background, other people are seated at tables, and a blue banner with the text 'Protect Group' is visible.

Any Questions?